

# Water District 10

# WINTER WEATHER

## PREPAREDNESS

### LOCATE YOUR WATER SHUTOFF

Make sure everyone in your residence knows where the homeowner's water main shutoff valve is located and keep it clear of debris and obstacles at all times.



For most homes in our service area, the property owner's shutoff valve is on your side of the water meter located usually 12-18 in from the meter in your own smaller valve box, no special tool is needed to operate this valve. If you are not sure if you have an inside shutoff valve, check the property inspection report from when you purchased your residence. For renters, please consult with your property manager.

### KEEP OUT COLD AIR



Tightly close doors and windows to the outside. Open cabinets in kitchen and bathrooms to enable warm air to circulate around the pipes.

Winterize unheated spaces and close garage doors for the duration of the freeze.



### EXPOSED PIPES AND WATER HEATERS

Insulate pipes in unheated and drafty areas, such as an attic or garage. Also check manufacturer recommendations for your tanked and tankless water heaters. Hardware and plumbing supply stores carry insulation to help keep pipes from freezing.



### OUTSIDE FAUCETS

Turn off outside faucets. Remove all connected hoses and wrap faucets with towels or a Styrofoam insulator. Turn off and drain automatic sprinkler systems.



### PREPARE BEFORE LEAVING TOWN

If you plan to be away during a time when freezing temperatures are possible, turn off your water at the meter and set your thermostat to 65 degrees or higher

### What to do if you see a PIPE BREAK



If the break is between the METER and your HOME

- You will need to call a plumber.



If the break is between the METER and the ROAD

Contact Crossroads Utility at 512-246-1400



SIGN UP for  
Robo Calls

Go to  
[Waterdistrict10.org](http://Waterdistrict10.org)  
to sign up and be  
alerted to  
Water District 10  
emergencies



SIGN UP for  
Leak Alerts

Go to [Eyeonwater.com](http://Eyeonwater.com) and sign up  
for this free customer tool that  
allows you to set up leak alerts.  
Multiple options are available such  
as alerts for water use at a set  
amount or water continuously used  
for 24 hour period.