

WATER DISTRICT 10 – RATE UPDATE INFORMATION

Frequently Asked Questions (FAQ)

WCID10 Commitment

Water District 10 is dedicated to maintaining sensible, equitable water rates that:

- Protect affordability for essential household use
- Encourage conservation for long-term sustainability
- Ensure that customers who place greater demand on the system contribute proportionately

Will my base fee change?

The base fee for the average customer remains unchanged.

For meters 1.5” and larger, rates are now aligned with AWWA (American Water Works Association) industry standards.

What about essential needs customers?

The retail rate for essential needs users remains unchanged. This ensures affordability for essential water needs.

How will this affect the average customer?

The average WCID10 customer will see little to no change in their water bill. However, high-usage customers will see higher bills. This change supports the District’s commitment to water conservation.

What is the average monthly use for a WCID10 customer?

Depending on month the use is just below or above 21,000 gallons.

Why a tiered rate system?

Our tiered rate structure means:

- Essential needs users and average-use customers benefit from low rates.
- Higher rates apply gradually to heavy users.

This approach:

- ✓ Encourages conservation
- ✓ Ensures fairness
- ✓ Balances system demands

Concerns About a High Bill

If your bill is unusually high, please email the office an inquiry. It could be that you have a leak, used a higher amount of water during that month, irrigation leak, or are seeing impacts of new rates. Sometimes it can be a combination of these which leads to a higher than

anticipated impact. Staff members are happy to review your account and convey our findings. Please note if a leak is repaired you may qualify for a leak adjustment on your bill. Email your name, address, phone number and email to customerservice@waterdistrict10.org for assistance.